

# Premier Pediatrics After-Hours Care

Revised 12 December 2009

After-Hours telephone consultation is available through Premier Pediatrics 24 hours a day, 7 days a week, by calling the main office number:

**303-655-1685.**

When calling after hours, you will be connected to the PEDIAPAGE answering service that will take down basic information and phone number.

Calls will then be forwarded to the health care provider on call as follows:

- 5 pm through 8 pm (Monday through Friday): to the health care provider assigned to take calls.
- 8 pm through 7 am (Monday through Friday): to The Children's Hospital After Hours Triage Center.
- 7 am through 9 am (Monday through Friday): to the health care provider assigned to take calls.
- 7 am through 8 pm (Weekends and Holidays): to the health care provider assigned to take calls.
- 8 pm through 7 am (Weekends and Holidays): to The Children's Hospital After Hours Triage Center.

After-hours telephone consultation is for urgent matters only. All routine issues including prescription refill requests should be handled during regular business hours. Any non-urgent calls placed after-hours will be assessed a \$10.00 fee. This fee will be billed directly to the responsible party. Insurance will not be billed.

After-hours telephone consultations generally provide guidance, not a diagnosis. In most cases, medications cannot be prescribed through telephone consultation. Telephone consultation is not a substitute for an in-person evaluation by a health care professional.

Urgent after-hours evaluations can be obtained at the following locations:

- The Children's Hospital Emergency Department located at 13123 East 16th Avenue; Aurora, CO 80045. Phone: (720) 777-1234.
- The Children's Hospital Urgent Care Center – North Office located at 469 West 168<sup>th</sup> Street, Broomfield, CO 80023 (West of I-25 on Highway 7). Phone: 720-777-1340.
- Platte Valley Medical Center Emergency Department located at 1600 Prairie Center Parkway, Brighton, CO 80601. Phone: (303) 498-1600.